

The Joint Commission and Joint Commission Resources
**Hospital Accreditation Essentials with Tracers
 and Data Analysis**

May 21-23, 2024

Faculty

Ken Flowe, MD, MBA, FACHE Consultant Joint Commission Resources	Edward M. Browne, MS, FASHE, CHFM, CHC, CHPA, LFACHE Consultant Joint Commission Resources	Janice Hamscher, DNP, MBA, NEA-BC Consultant Joint Commission Resources
--	--	---

All times are Central time zone.

Tuesday, May 21, 2024

7:30 – 8:00 am **Registration & Continental Breakfast**

8:00 – 8:15 a.m. **Welcome and Introductions**

Accreditation Process Updates

8:15 – 10:00 a.m.

- Survey Activity Guide
- SAFER® Dashboard

Speaker – Janice Hamscher, DNP, MBA, NEA-BC

10:00 – 10:15 a.m. **BREAK**

Leadership, Performance Improvement

10:15 – 11:45 a.m.

- Frequently Cited Topics
- Chapter Updates

Speaker – Ken Flowe, MD, MBA, FACHE

11:45 – 12:30 p.m. **LUNCH**

Case Study #1

Focus on the following topics in Provision of Care and Medication Management:

12:30 – 1:45 p.m.

- Maternal Safety
- Medication Orders (Titration, Therapeutic Duplication, Block Charting)
- Resuscitation

Speaker – Janice Hamscher, DNP, MBA, NEA-BC

1:45 – 2:00 p.m. **BREAK**

Case Study #2

Focus on the following chapters:

2:00 – 3:15 p.m.

- Medical Staff
- Nursing
- Human Resources

Speaker – Ken Flowe, MD, MBA, FACHE

3:15 – 3:30 p.m.

BREAK

Frequently Cited Topics in:

3:30 – 4:00 p.m.

- Record of Care
- Information Management
- Rights and Responsibilities

Speaker – Janice Hamscher, DNP, MBA, NEA-BC

4:00 – 4:15 p.m.

Questions & Answers

4:15 p.m.

ADJOURN

4:30 – 6:00 p.m.

Networking Reception @ Redstone American Grill
(Right across the street from the TJC Conference Center)

Wednesday, May 22, 2024

7:30 – 8:00 am

Continental Breakfast

8:00 – 8:15 a.m.

Announcements and Reminders

Environment of Care, Life Safety, & Emergency Management

8:15 – 9:45 a.m.

- Frequently Cited and Hot Topics
- Workplace Violence
- Life Safety and Business Occupancy (EC.05.01.01)
- Water Management
- Emergency Management
- Suicide Risk Reduction

Speaker – Edward M. Browne, MS, FASHE, CHFM, CHC, CHPA, LFACHE

9:45 – 10:00 a.m.

BREAK

Environment of Care, Life Safety, & Emergency Management *(continued)*

10:00 – 11:30 a.m.

- Frequently Cited and Hot Topics
- Workplace Violence
- Life Safety and Business Occupancy (EC.05.01.01)
- Water Management
- Emergency Management
- Suicide Risk Reduction

Speaker – Edward M. Browne, MS, FASHE, CHFM, CHC, CHPA, LFACHE

11:30 – 11:45 a.m. **Perspective on EC and LS Findings That Clinicians Can Impact**
Speaker – Janice Hamscher, DNP, MBA, NEA-BC

11:45 – 12:30 p.m. **LUNCH**

12:30 – 1:30 p.m. **National Patient Safety Goals and Universal Protocol**

- Medication Safety
- Suicide Risk Reduction
- Universal Protocol for Prevention of Wrong Patient, Wrong Site, and Wrong Procedure

Speaker – Ken Flowe, MD, MBA, FACHE

1:30 – 1:45 p.m. **BREAK**

1:45 – 2:45 p.m. **Infection Control**

- Frequently Cited and Hot Topics
- Instrument and Endoscope Processing

Speaker – Janice Hamscher, DNP, MBA, NEA-BC

2:45 – 3:00 p.m. **BREAK**

3:00 – 3:30 p.m. **Frequently Cited Topics In:**

- Transplant Safety
- Waived Testing

Speaker – Ken Flowe, MD, MBA, FACHE

3:30 – 4:00 p.m. **Continuous Readiness**
Speakers – Janice Hamscher, DNP, MBA, NEA-BC
Ken Flowe, MD, MBA, FACHE

4:00 – 4:15 p.m. **Questions & Answers**

4:15 p.m. **ADJOURN**

Thursday, May 23, 2024

7:30 – 8:00 am	Continental Breakfast
-----------------------	------------------------------

Welcome, Introduction, Opening Remarks, Review of Program Content

8:00 – 8:15 a.m. **This session will demonstrate how to conduct tracers in your organization. You will also participate in case study discussion and learn about program-specific tracers.**

Faculty:

Janice Hamscher, DNP, MBA, NEA-BC
Ken Flowe, MD, MBA, FACHE

8:15 – 9:15 a.m.	<p>Tracer Methodology</p> <ul style="list-style-type: none"> • Connection with the Accreditation Process • Individual/Patient Tracers • System Tracers • Focused Evaluation Tracers (Program Specific) <p>This session reviews application of tracer methodology and how it supports an organizational strategy for quality and safety.</p>
-------------------------	--

9:15 – 10:00 a.m.	<p>Tracer Implementation</p> <p>This session focus on the technical aspects of conducting tracers in both clinical and non-clinical settings using the similar methodology for evaluating compliance or as part of an investigation of a close call/real event.</p>
--------------------------	--

10:00 – 10:15 a.m.	BREAK
---------------------------	--------------

10:15 – 10:45 a.m.	<p>Tracer Simulation</p> <p>This session gives the attendees the opportunity to test their tracer methodology knowledge. Guided participation and feedback will enhance attendees experience and knowledge with implementing their tracer tools.</p>
---------------------------	---

10:45 – 11:45 a.m.	<p>System and Individual Tracers</p> <ul style="list-style-type: none"> • High-Level Disinfection & Sterilization • Suicide Prevention • Diabetes • Patient Rights <p>This session implements tracer methodology to assessing compliance to these potentially high-risk areas. Also during this session there will be a discussion on strategies for tracing through the continuum of care and its application for maximizing the methodology for other organizational needs.</p>
---------------------------	--

11:45 – 12:30 p.m.	LUNCH
---------------------------	--------------

12:30 – 1:00 p.m.	<p>System and Individual Tracers (Continuation from the morning)</p> <ul style="list-style-type: none"> • High-Level Disinfection & Sterilization • Suicide Prevention • Diabetes • Patient Rights
--------------------------	---

1:00 – 2:00 p.m.	<p>Using and Understanding the Data (part 1)</p> <ul style="list-style-type: none"> • Application of SAFER Matrix • Data Analysis to Prioritize Risk <p>This session provides an understanding of how data can be acquired and utilized to assist organizations on their journey to high reliability.</p>
-------------------------	--

2:00 – 2:15 p.m.	BREAK
-------------------------	--------------

2:15 – 2:45 p.m.	Using and Understanding the Data (part 2) <ul style="list-style-type: none"> • Application of SAFER Matrix • Data Analysis to Prioritize Risk
	<p>This session provides an understanding of how data can be acquired and utilized to assist organizations on their journey to high reliability.</p>
2:45 – 3:30 p.m.	Putting Together a Tracer Program for Your Organization <ul style="list-style-type: none"> • Staff Orientation, Training, Coaching & Mentoring • Scheduling • Reporting Out/Governance Structure
	<p>Part of this session is assisting the attendees to get leadership buy-in or support for implementing an organizational-wide tracer program.</p>
3:30 – 4:00 p.m.	Wrap Up and Final Questions
4:00 p.m.	ADJOURN

PROGRAM OBJECTIVES:

At the conclusion of this program participants will be able to:

1. Discuss the accreditation process, including ways to identify and manage risk points.
2. Outline chapter highlights, frequently cited standards and related compliance strategies
3. Identify National Patient Safety Goals®: compliance trends and requirement tips
4. Summarize current compliance information and best practices for reducing the risk of infection in your health care organization
5. Identify types of tracers which assist in detecting gaps or potential risk points that could affect the safety and quality of patients' care; implement tracers to evaluate high-risk, problem-prone areas through focused evaluations; and evaluate how tracer data can be used to determine the effectiveness of process design in the delivery of safe, quality care