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The Joint Commission & Joint Commission Resources  
**Hospital Executive Briefing**  
September 10, 2024  
(Updated: August 26, 2024)

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**Program Agenda: 1-day Live Virtual Program - Central Time Zone**

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**Welcome & Opening Remarks**

8:00 am – 8:15 am     **Alan Gornik**  
*Director, Global Education*  
Joint Commission Resources

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**Keynote: Meet TJC Chief Innovation Officer**

This session will describe what The Joint Commission is doing to address the most difficult challenges in health care and to modernize the accreditation process.

8:15 am – 9:00 am     Jim Merlino, MD  
Executive Vice President/Chief Innovation Officer  
The Joint Commission

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**Medication Safety Update**

Hear important information for patients and healthcare professionals about safety issues with medications, to help ensure informed decision-making and empowering open communication. Topics include top scored medication management standards and trends, titration orders and medication compounding updates.

9:00 am – 10:30 am     Robert Campbell, PharmD, BCSCP  
Senior Director, Standards Interpretation, Accreditation Decision Management, Medication Safety  
The Joint Commission

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10:30 am – 10:45 am     **Break**

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**2023-2024 Scoring Trends**

In this session, the top clinical survey scoring trends observed in the Hospital Accreditation Program will be presented. In addition, a high-level overview of survey scoring methods as they relate to specified trends will be provided.

10:45 am – 11:30 am     Theresa Hendricksen, RN, MS, FACHE  
Senior Director of Field Operations, Surveyor Management and Support  
The Joint Commission

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**Determining Level of Deficiency**

This session is dedicated to understanding concepts utilized for determine level of deficiency of CMS Conditions of Participation during Joint Commission survey activity.

11:30 am – 12:00 pm     Stephen Misenko, MBA  
Director, CMS Liaison and Compliance  
The Joint Commission

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12:00 pm – 1:00 pm     **Lunch**

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## **Journey to Consistency**

Hear from Joint Commission's Executive Vice President and Chief Nursing Officer on the work that has taken place to improve consistency in survey processes.

1:00 pm – 2:00 pm

Ken Grubbs, DNP, MBA, RN  
Executive Vice President, Accreditation and Certification Operations (ACO)  
Chief Nursing Officer  
The Joint Commission

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## **For Cause Survey Trends/Sentinel Events**

This presentation will discuss 2024 YTD For Cause and Sentinel Event data including trends and lessons learned. The session will also include a discussion regarding steps taken to improve consistency when undergoing a For Cause Survey.

2:00 pm – 3:00 pm

Doreen A. Donohue DNP, RN, NEA-BC, CPHQ  
Director, Office of Quality and Patient Safety  
The Joint Commission

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3:00 pm – 3:15 pm

## **Break**

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## **Compliance in the Physical Environment...the What, Why and How**

This session will discuss the top physical environment deficiencies scored as well as tips for complying with these code requirements. Herman will also share upcoming standards updates and common compliance questions submitted by accredited organizations.

3:15 pm – 4:00 pm

Herman McKenzie, MBA, CHSP  
Director, Physical Environment Department  
The Joint Commission

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## **Round Table/Open Forum**

This session will review what organizations can expect from The Joint Commission survey process for the remainder of 2024 and beyond, focusing frequently scored higher risk findings. Your hot topic questions and concerns will be addressed. Watch for the Reminder Email one week prior to the event for instructions on how to submit your questions in advance!

4:00 pm – 4:45 pm

## **Moderated by ACO Leadership**

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## **Wrap Up/Closing Remarks**

4:45 pm – 5:00 pm

Ken Grubbs, DNP, MBA, RN  
Executive Vice President, Accreditation and Certification Operations (ACO)  
Chief Nursing Officer  
The Joint Commission

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## **Program Objectives - at the conclusion of this program participants will be able to:**

1. Explain TJC new strategies to address the most difficult challenges in health care.
2. Describe Medication Safety related topics for titrated medications and sterile medication compounding.
3. Explain For Cause and Sentinel Event reporting process
4. Describe For-Cause survey process updates
5. Describe top scored standards trends and tips for compliance.
6. Describe updates to physical environment scoring trends and themes.