

The Joint Commission and Joint Commission Resources  
**Home Care Accreditation Essentials**  
Live - Virtual

**Susan Curtis, MSN, RN**  
Associate Director  
Standards Interpretation  
The Joint Commission

**Mark Miller, MBA, MSN, RN**  
Associate Director  
Standards Interpretation  
The Joint Commission

**Wayne Murphy, RRT-NPS, MPS**  
Field Director – Domestic Consulting  
Certified Green Belt  
Joint Commission Resources

**Lisa Hardcastle, MHA, RN**  
Associate Director  
Standards Interpretation  
The Joint Commission

**Lynn Moran, PharmD**  
Field Representative  
The Joint Commission

**Christine Koczo, MPH**  
Lead Account Executive  
Accreditation and Certification Operations  
The Joint Commission

**Kathryn Kaiser, MBA, BSN, RN, CJCP**  
Associate Director  
Standards Interpretation  
The Joint Commission

**DAY ONE – Tuesday, May 7, 2024**

All participants are together Day 1

All Times are CENTRAL Standard Time

10:00 – 10:15 am	<b>Welcome</b> <ul style="list-style-type: none"> <li>• Introductions</li> <li>• Overview of Program</li> </ul>
10:15 am – noon	<ul style="list-style-type: none"> <li>• Organization Preparation and Assessment</li> <li>• Regulatory Guides</li> <li>• Using and Understanding the Manual</li> <li>• Survey Process Guide</li> <li>• Prioritizing Assessments</li> <li>• Review of Edition and Extranet site</li> </ul>
	Faculty – Kathy Kaiser, Wayne Murphy, and Christine Koczo
12:00 pm – 12:30 pm	<b>Break</b>
12:30 – 1:45 pm	<b>Survey Process Discussion</b> Faculty – Kathy Kaiser, Lynn Moran, Wayne Murphy,
1:45 – 2:00 pm	<b>Wrap Up and Q&amp;A</b>

**DAY TWO – Wednesday, May 8, 2024**

Learners start in their chapter review groups based on home care service/area.

All Times are CENTRAL Standard Time

	Track A (Hospice / Home Care)	Track B (DME / Pharmacy)
<b>FACULTY</b>	Susan Curtis/Lisa Hardcastle/ Kathryn Kaiser/Mark Miller	Lynn Moran and Wayne Murphy
10:00 – 11:00 am	<b>Needs Assessment</b> <b>Most Frequently Scored Standards</b> <b>Survey Types: Deemed, HIT, PC only</b> <b>Review of Chapters</b> <ul style="list-style-type: none"> <li>• National Patient Safety Goals</li> </ul>	<b>Needs Assessment</b> <b>Review of Chapters</b> <ul style="list-style-type: none"> <li>• Infection Prevention &amp; Control</li> <li>• Performance Improvement</li> </ul>

11:00 – Noon	<b>Review of Chapters</b> <ul style="list-style-type: none"> <li>• Leadership</li> <li>• Performance Improvement</li> </ul>	Quality Standards
12:00 pm – 12:30 pm	BREAK	
12:30 – 1:00 pm	<b>Review of Chapters</b> <ul style="list-style-type: none"> <li>• Infection Prevention &amp; Control</li> <li>• Waived Testing</li> </ul>	<b>Review of Chapters</b> <ul style="list-style-type: none"> <li>• Record of Care, Treatment, and Service</li> <li>• Provision of Care</li> </ul>
1:00 – 2:15 pm	<b>Review of Chapters</b> <ul style="list-style-type: none"> <li>• Accreditation Participation Requirements</li> <li>• Rights and Responsibilities of the Individual</li> <li>• Environment of Care</li> <li>• Human Resources</li> </ul>	<b>Review of Chapters</b> <ul style="list-style-type: none"> <li>• Emergency Management</li> <li>• Environment of Care</li> <li>• Equipment Management</li> </ul>
2:15 – 2:30 pm	Wrap Up and Q&A	

### DAY THREE – Thursday, May 9, 2024

All participants are together, and then breakout in their chapter review groups based on home care service/area.

All Times are CENTRAL Standard Time

	Track A (Hospice / Home Care)	Track B (DME / Pharmacy)
<b>FACULTY</b>	Lisa Hardcastle/ Kathryn Kaiser/Mark Miller	Lynn Moran and Wayne Murphy

10:00 – 10:15	Group Session – Word Cloud and Quiz with giveaways	
10:15 – 11:30 am	<b>Review of Chapters</b> <ul style="list-style-type: none"> <li>• Provision of Care, Treatment and Services</li> <li>• Focus on Plan of Care Compliance</li> </ul>	<b>Review of Chapters</b> <ul style="list-style-type: none"> <li>• Leadership</li> <li>• Information Management</li> <li>• Rights and Responsibilities of the Individual</li> </ul>
11:30 - Noon	<b>Review of Chapters</b> <ul style="list-style-type: none"> <li>• Record of Care, Treatment, and Services</li> <li>• Information Management</li> </ul>	<b>Review of Chapters</b> <ul style="list-style-type: none"> <li>• Accreditation Participation Requirements</li> <li>• Human Resources</li> <li>• National Patient Safety Goals</li> </ul>
Noon – 12:30 pm	Break	
12:30 – 2:00 pm	<b>Review of Chapters</b> <ul style="list-style-type: none"> <li>• Equipment Management</li> <li>• Medication Management</li> <li>• Emergency Management</li> </ul>	<b>DME (pre-recorded session):</b> <ul style="list-style-type: none"> <li>• Oxygen Risk Assessment</li> <li>• Clinical Respiratory</li> </ul> <b>Pharmacy:</b> <ul style="list-style-type: none"> <li>• Medication Management</li> <li>• Medication Compounding</li> </ul>
2:00 – 2:30 pm	Wrap Up and Q&A	

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# Home Care Accreditation Essentials

## PROGRAM OBJECTIVES

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At the conclusion of this program, participants will be able to:

1. Discuss and identify risk points in The Joint Commission's (TJC) standards and survey processes related to your organization's ongoing survey readiness activities.
2. List unique aspects of your home care organization's accreditation by the Joint Commission as it relates to your type(s) of home care services.
3. Discuss compliance with Conditions of Participation and Quality Standards.
4. Explain strategies and compliance tips for home care accreditation standards, including challenging standards, in your home care organization.