

The Joint Commission and Joint Commission Resources  
**Ambulatory Care Accreditation Essentials**

March 12-14, 2024 • Live Webcast

*JCR Events Are Paperless. All learning materials will be digitally available.*

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*All Times are CENTRAL Standard Time*

**Tuesday, March 12, 2024**

10:00 – 10:15 am	Welcome & Introductions	
10:15 – 10:45 am	Accreditation Process	(Dawn Hall)
10:45 – 12:00 pm	Top 10 Most Frequently Cited	(Dawn Hall)
12:00 – 12:30 pm	LUNCH BREAK	
12:30 – 1:30 pm	National Patient Safety Goals	(Dawn Hall)
1:30 – 2:30 pm	Leadership & Performance Improvement	(Tom McGue)
2:30 – 3:00 pm	Q&A w/ Faculty	
3:00 pm	Adjourn	

**Wednesday, March 13, 2024**

10:00 – 10:45 am	Medication Management	(Tom McGue)
10:45 – 11:15 am	Health Care Equity	(Tom McGue)
11:15 – 11:45 am	Transplant Safety	(Tom McGue)
11:45 – 12:15 pm	LUNCH BREAK	
12:15 – 12:45 pm	Waived Testing	(Tom McGue)
12:45 – 1:15 pm	Continuous Readiness	(Dawn Hall)
1:15 – 2:15 pm	Infection Prevention and Control	(Dawn Hall)

2:15 – 3:15 pm	Provision of Care, Treatment, and Services	(Tom McGue)
3:15 – 3:30 pm	Q&A w/ Faculty	
3:30 pm	Adjourn	

Thursday, March 14, 2024

Business Occupancy Settings		Ambulatory Care Surgical Center Settings
10:00 – 11:30 am	Environment of Care & Emergency Management  (Ed Browne)	Environment of Care, Emergency Management, & Life Safety Code <i>(Pre-recorded session available via LMS)</i>  (James Grana)
11:30 – 12:00 pm	LUNCH BREAK	
12:00 – 1:15 pm	Human Resources (including Credentialing & Privileging)	(Tom McGue)
1:15 – 2:45 pm	Rights and Responsibilities of the Individual	(Dawn Hall)
2:45 – 3:15 pm	Record of Care and Information Management	(Dawn Hall)
3:15 – 3:30 pm	Q&A w/ Faculty	
3:30 pm	Adjourn	

## Objectives

At the conclusion of this program, participants will be able to:

- 1) Identify a hot topic in The Joint Commission survey process.
- 2) Translate the changes related to The Joint Commission's standards and survey process into your organization's ongoing survey readiness activities.
- 3) Discuss at least two National Patient Safety Goals of The Joint Commission.
- 4) Recall compliance tips related to the Environment of Care, Emergency Management and/or Life Safety Code standards, as it applies to your ambulatory setting.
- 5) Implement strategies for complying with new and challenging standards in your practice setting(s).

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